

## How to create a new account?

1. Enter e-RMA website: <http://support.poindus.com/>
2. Click left-button to create a new account

**Poindus**

Welcome eRMA

Email  
you@example.com

Password

captcha code  5ZpD

Login

**Create new account** [Forgot password?](#)

3. Fill out your information (The "Company Name" must be in full)

**Poindus**

Create new account

First Name

Last Name

Company Name

Email  
you@example.com

Password

Password Confirm

captcha code  H519

By creating an account, you agree to the [Service Policy](#) and [Terms Conditions](#)

Create account

Already Have an account ? [Sing in](#)

## Poindus

### Create new account

First Name

Last Name

Company Name

Email

Password

Password Confirm

This field cannot be blank.

[Dmct](#)

By creating an account, you agree to the [Service Policy](#) and [Terms Conditions](#)

Already Have an account ? [Sing in](#)

**【Note】** password rule: **Minimum 6 characters, at least one numeric, uppercase, lowercase letters**

support.poindus.com 顯示

Thanks for your sign up !

your account has been created successfully.

Next, please receive the verification email from the RMA system to activate your account

確定

## 4. Please check your registered email to activate your RMA account



### Email verification

Hello vic wu

Thank you for registering Poindus online RMA system. Your account has been established.

Please keep your login credentials in a safe place. For safety reasons, we strongly suggest your login password should be changed every 3 months if applicable.

Please click the button below to confirm that this email address will be associated with your Poindus RMA account

**Confirm email address**

If the Confirm email address button above does not work, click or paste the following link in your web browser's address bar:

<http://support.poindus.com//verify.php?email=vicwu5253@gmail.com&activecode=45d0ba9129d5b513ad4edfbed7f2f49faf17e95e9c38bfe04928bf62cd31395>

Disclaimer:

1. Poindus reserves the right, at its sole discretion, at any time, to change, limit, terminate, modify, or permanently or temporarily cease to provide online RMA system, or any part of the System, to any user or group of user, without notice and for any reason, or no reason.

2. By submitting your information to Poindus, you agree that Poindus may use your information for internal business and research purposes to help enhance evaluate, develop, and create products and services.

## 5. Click "Confirm email address"

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This Account actived successfully

確定

## 6. Please log in Poindus e-RMA website to complete your account profile

The image shows the Poindus e-RMA login page. At the top is the Poindus logo. Below it is a box titled "Welcome eRMA". Inside the box, there are three input fields: "Email" with the text "vicwu 53@ ail.com", "Password" with a masked password "\*\*\*\*\*", and a CAPTCHA field with the text "ijVs" and a refresh button. Below the input fields is a "Login" button. At the bottom of the box, there are two links: "Create new account" on the left and "Forgot password?" on the right.

## 7. Click "Save" to update profile

Welcome vic wu

Please complete the profile data

customer 

Company Name *	First Name *	Last Name *
<input type="text" value="Poindus"/>	<input type="text" value="vic"/>	<input type="text" value="wu"/>
Email	Phone	Ext. number
<input type="text" value="vicwu @ ail.com"/>	<input type="text" value="(886)0277214688"/>	<input type="text"/>
Return address after service is rendered		
Address Line (1) *	Address Line (2)	Town / City *
<input type="text" value="5F, No. 59, Ln. 77, Xing-Ai Rd"/>	<input type="text"/>	<input type="text" value="Taipei"/>
State / Province *	Postal/Zip Code *	Country *
<input type="text" value="Neihu"/>	<input type="text" value="11494"/>	<input type="text" value="Taiwan"/>
<input type="button" value="Save"/>		

[support.poindus.com](http://support.poindus.com) 顯示

Update successfully!

確定